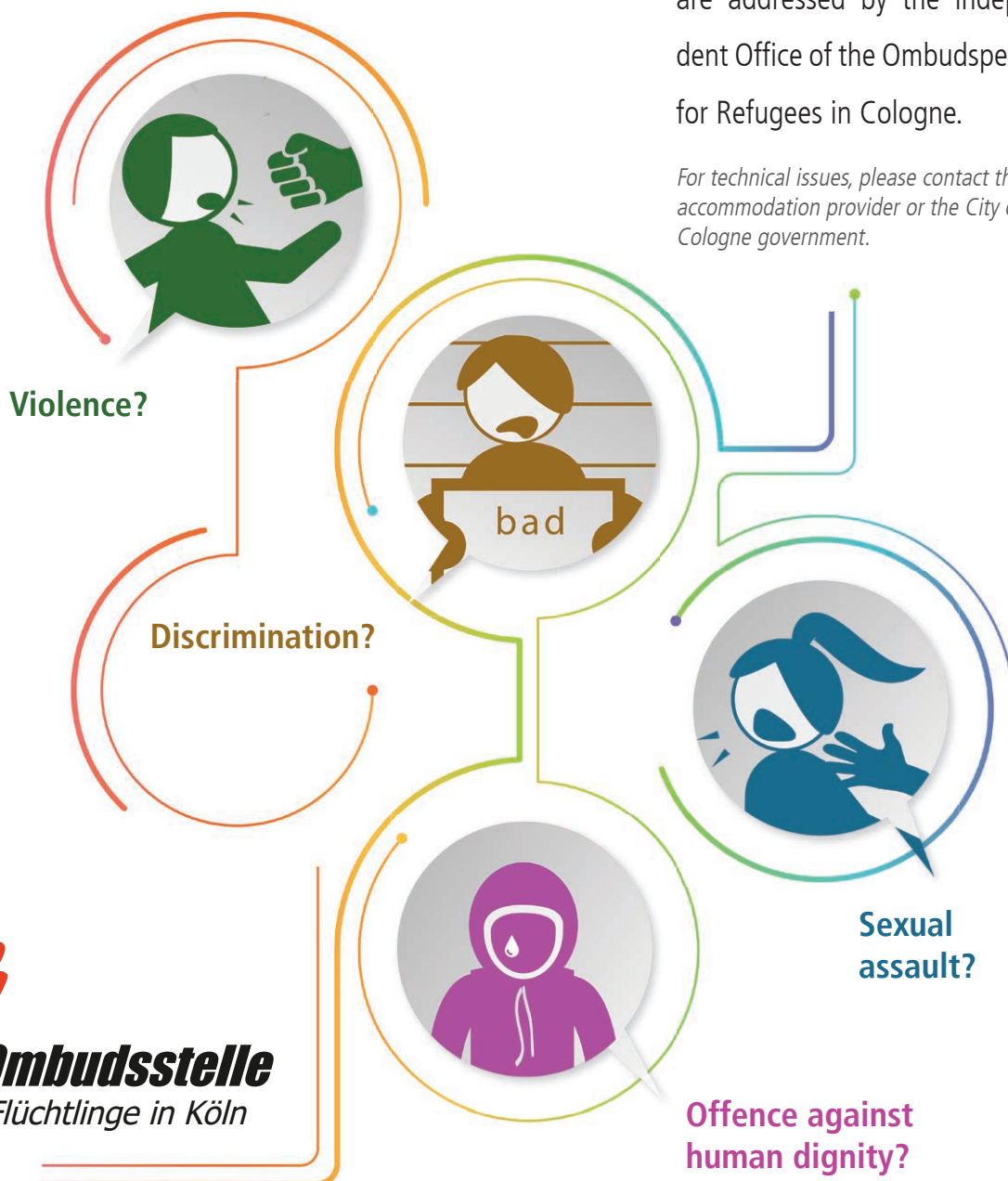


Complaints Office

For Asylum Accommodation

Tips and complaints about serious problems concerning accommodation and related services provided to refugees in Cologne are addressed by the independent Office of the Ombudsperson for Refugees in Cologne.

For technical issues, please contact the accommodation provider or the City of Cologne government.



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Neue Maastrichter Str. 12-14 (back courtyard)
50672 Köln
Tel.: 0221 / 168 652 07 u. 168 652 08
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Ombudspersons



Thomas Zitzmann



Birte Lange

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